



## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Brian D. Heikes et al.                      Art Unit : 2681  
Serial No. : 10/825,617                                      Examiner : Unknown  
Filed : April 16, 2004  
Title : MANAGING INSTANT MESSAGES

**MAIL STOP AMENDMENT**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

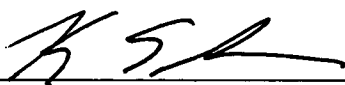
INFORMATION DISCLOSURE STATEMENT

Applicants request consideration of the references listed on the attached PTO-1449 form. Under 37 C.F.R. § 1.98 (a)(2)(ii), only copies of foreign patent documents and/or non-patent literature are enclosed. Copies of any listed U.S. patents or U.S. patent application publications can be provided upon request.

This statement is being filed within three months of the filing date of the application or before the receipt of a first Office Action on the merits. Please apply any charges or credits to Deposit Account No. 06-1050.

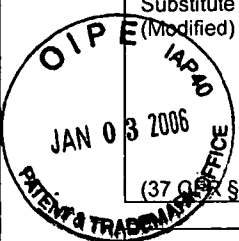
Respectfully submitted,

Date: 1/2/05

  
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|---|--|---------------------------------------|-------------------------------|
| Substitute Form PTO-1449<br>(Modified)  | U.S. Department of Commerce<br>Patent and Trademark Office | Attorney's Docket No.<br>06975-469001 | Application No.<br>10/825,617 |
| <b>Information Disclosure Statement<br/>by Applicant</b><br>(Use several sheets if necessary)<br>(37 C.F.R. §1.98(b)) |  | Applicant<br>Brian D. Heikes et al.   |                               |
|   |  | Filing Date<br>April 16, 2004         | Group Art Unit<br>2681        |

### U.S. Patent Documents

| Examiner Initial | Desig. ID | Document Number | Publication Date | Patentee               | Class | Subclass | Filing Date If Appropriate |
|------------------|-----------|-----------------|------------------|------------------------|-------|----------|----------------------------|
| /RBH/            | AA        | 5,796,948       | 08/18/98         | Cohen                  |       |          |                            |
| /RBH/            | AB        | 5,835,722       | 11/10/98         | Bradshaw et al.        |       |          |                            |
| /RBH/            | AC        | 6,128,739       | 10/03/00         | Fleming, III           |       |          |                            |
| /RBH/            | AD        | 5,101,424       | 03/1992          | Clayto et al.          |       |          |                            |
| /RBH/            | AE        | 5,619,648       | 04/1997          | Canale et al.          |       |          |                            |
| /RBH/            | AF        | 5,796,948       | 08/1998          | Cohen                  |       |          |                            |
| /RBH/            | AG        | 5,999,932       | 12/1999          | Paul                   |       |          |                            |
| /RBH/            | AH        | 6,065,056       | 05/2000          | Bradshaw et al.        |       |          |                            |
| /RBH/            | AI        | 6,128,739       | 10/2000          | Fleming et al.         |       |          |                            |
| /RBH/            | AJ        | 2002/0049806    | 04/2002          | Gatz et al.            |       |          |                            |
| /RBH/            | AK        | 6,393,464       | 05/2002          | Dieterman              |       |          |                            |
| /RBH/            | AL        | 6,519,639       | 02/2003          | Glasser et al.         |       |          |                            |
| /RBH/            | AM        | 6,076,100       | 06/2000          | Cottrille et al.       |       |          |                            |
| /RBH/            | AN        | 2004/0019650    | 01/2004          | Auvenshine, John Jason |       |          |                            |

### Foreign Patent Documents or Published Foreign Patent Applications

| Examiner Initial | Desig. ID | Document Number | Publication Date | Country or Patent Office | Class | Subclass | Translation |    |
|------------------|-----------|-----------------|------------------|--------------------------|-------|----------|-------------|----|
|                  |           |                 |                  |                          |       |          | Yes         | No |
|                  | AO        |                 |                  |                          |       |          |             |    |
|                  | AP        |                 |                  |                          |       |          |             |    |
|                  | AQ        |                 |                  |                          |       |          |             |    |
|                  | AR        |                 |                  |                          |       |          |             |    |
|                  | AS        |                 |                  |                          |       |          |             |    |

### Other Documents (include Author, Title, Date, and Place of Publication)

| Examiner Initial   | Desig. ID | Document  |
|--|-----------|---|
| /RBH/  | AT        | The Wall Street Journal article "Esniff Ferrets Out Misbehavior By 'Reading' E-Mail, Web Visits," Katherine Lange, interactive.wsj.com, 04/27/2001:Tech Q&A |
| Examiner Signature<br>/Robert Harrell/ (06/21/2008)  |           | Date Considered<br>(06/21/2008)   |
| EXAMINER: Initials citation considered. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant. |           |   |

ALL REFERENCES CONSIDERED EXCEPT WHERE LINED THROUGH. /RH/

Sheet 2 of 2

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| Other Documents (include Author, Title, Date, and Place of Publication) |              |   |
|---|--------------|---|
| Examiner<br>Initial   | Desig.<br>ID | Document  |
| /RBH/   | AU           | The Early Report-The Early Show segment, "Big Brother In The Corner Office," Julie Chen, <a href="http://cbsnews.com/earlyshow/caught/techage/20001228e_sniff.shtml">cbsnews.com/earlyshow/caught/techage/20001228e_sniff.shtml</a> , 12/28/2000:Tech Age |
| /RBH/   | AV           | "The eSniff Product Overview," eSniff: Define Your e-Boundaries, <a href="http://www.esniff.com/product_overview.html">www.esniff.com/product_overview.html</a> , 05/15/2001  |
|   | AW           |   |

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|--|---------------------------------|
| Examiner Signature<br>/Robert Harrell/ (06/21/2008)  | Date Considered<br>(06/21/2008) |
| EXAMINER: Initials citation considered. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant. |                                 |

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